

CONSUMER COMPLAINT FORM



RETURN TO: Attorney General's Office
P.O. Box 899
Jefferson City, MO 65102

Missouri Attorney General
Jeremiah W. (Jay) Nixon

Phone: 800-392-8222
Web: www.ago.state.mo.us

CONSUMER

MR.
 MRS.
 MS.

YOUR NAME _____ LAST _____ FIRST _____ MI _____

ADDRESS _____ STREET _____ CITY _____ STATE _____ ZIP _____ COUNTY _____

HOME PHONE () _____ WORK PHONE () _____ E-MAIL _____

COMPANY

MY COMPLAINT IS AGAINST _____

ADDRESS _____ STREET _____ CITY _____ STATE _____ ZIP _____ COUNTY _____

PHONE () _____ WEB SITE _____ E-MAIL _____

PERSON YOU DEALT WITH _____ NAME _____ TITLE _____

PRODUCT OR SERVICE

PRODUCT OR SERVICE DISPUTED _____

DATE OF TRANSACTION/PURCHASE _____ MONTH _____ DAY _____ YEAR _____ AMOUNT PAID \$ _____
(For example: 05 01 00)

HOW & WHERE DID YOU LEARN ABOUT PRODUCT OR SERVICE? _____

PAYMENT

METHOD OF PAYMENT CASH CREDIT/DEBIT CARD LOAN LAY-AWAY CHECK OTHER

DID YOU SIGN A CONTRACT, WARRANTY AGREEMENT OR SIMILAR PAPERS? YES NO

**Copies of any documents produced for payment
(such as contracts, warranties, checks — front and back)
must be returned with this complaint form.**



BRIEFLY EXPLAIN YOUR COMPLAINT

Multiple horizontal lines for writing the complaint details.

WHAT ACTION HAVE YOU TAKEN TO RESOLVE THIS COMPLAINT?

Multiple horizontal lines for writing the actions taken to resolve the complaint.

HOW DO YOU WANT THIS COMPLAINT RESOLVED?

- Checkboxes for REFUND, REPAIR, DELIVER PRODUCT, PERFORM SERVICE, REPLACE/TRADE, and OTHER.

HAVE YOU BEEN SUED OR FILED A LAWSUIT ABOUT THIS COMPLAINT?

- Checkboxes for NO and YES.

NAME OF ANY AGENCY CONTACTED

AGENCY ADDRESS

BY FILING THIS COMPLAINT, I UNDERSTAND THAT:

The Attorney General is not my private attorney, but enforces state consumer protection laws; I will testify in court to the facts stated in this complaint; and A copy of this complaint will be provided to the merchant against whom I am filing this complaint.

I ATTEST TO THE ACCURACY OF STATEMENTS MADE IN THIS COMPLAINT:

YOUR SIGNATURE

DATE